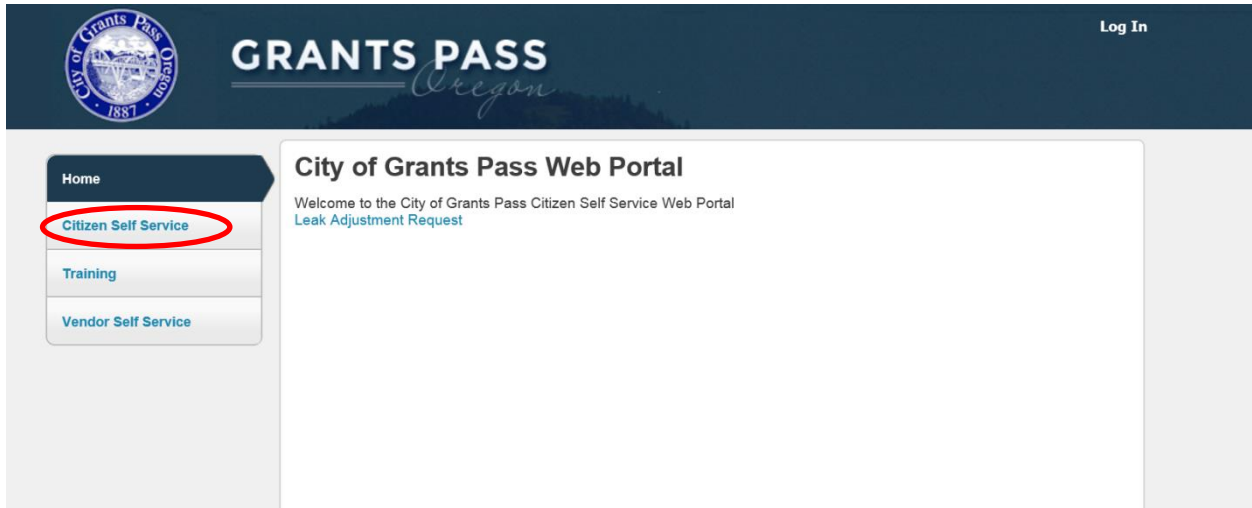
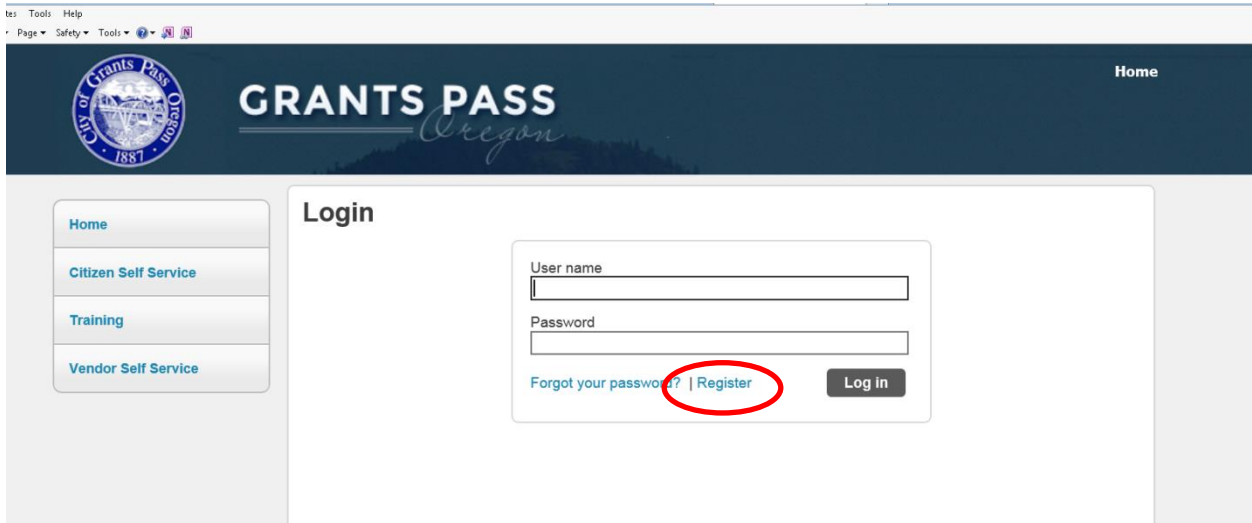


Welcome to the City of Grants Pass Citizen Self Service. In order to access your utility billing account you must first register with our website. The instructions for registering are as follows:



Click on Citizen Self Service



Choose Register

[Home](#)[Citizen Self Service](#)

Self-Registration

*User ID
(between 1 and 20 characters)

*Re-type user ID

*Password
(between 0 and 15 characters)

*Re-type password

*Password hint

*Email address

Enter these validation numbers into the box below them



You will need to create a user name and password. Then enter your email address. Once created enter the validation numbers in the box and click save.



[Home](#)

[Citizen Self Service](#)

Account Settings

Account Information

Now logged in as	JOHNDOE
Last successful login	11/26/2016
Last failed login	11/26/2016
Password last changed	11/26/2016
Password expires in	Unlimited days Change Password
E-Mail address	kgasperson@grantspassoregon.gov Change E-Mail Address

Linked Accounts

Existing accounts can be "linked" to your self-service user id. These links give you quick access to an account's details, bills, etc. For each self-service module that allows user-control over account linking, hyperlinks such as "link to account" or "remove" will appear below. Click a module's "link to account" to reach the page where new account links can be created, and where additional instructions are provided.

Utility Billing Accounts

[link to account](#)

Account	Customer
---------	----------

There are currently no linked accounts

[Go To Module Homepage](#)

From here you will need to link your utility accounts. Choose link to account. You will need your bill in order to complete this step.

JOHNDOE -
My Cart (0 items) -

GRANTS PASS
Oregon

Home
Citizen Self Service
Non-Emergency Requests
Utility Billing
Contact Us

Utility Billing
Account Link Setup
⚠ Account information on record does not match information entered ⓘ


What is the account ID? *

What is the CID? *

* indicates required field

Your utility bill has your account ID and Customer CID.

✂ Detach and return the portion below with your payment ✂

 **City of Grants Pass**
101 NW A St.
Grants Pass, OR 97526
(541) 450-6035

UTILITY BILL
REMIT PORTION
Please write your Account Number on your check
and enclose this portion of bill with your payment.

Service Address	Bill Number	Account #	Customer #	Current Billing Due Date	Amount Due
820 SE M ST	43008	10032	200101	01/10/2017	\$64.78

CITY OF GRANTS PASS
PARKS DEPT
101 NW A ST
GRANTS PASS, OR 97526

00006042017200043008200000064782

After you press submit you will be taken to your account details. From here you can utilize the menu bar on the left to complete a variety of tasks to include setting up automatic payments, paying bills, and requesting information from City Staff. Welcome to our new online account program.